



## **Critical Factors for Success**





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- Company Profile
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- Critical Factors
  - Operations
  - Scale up
  - Trust and Confidence







- Solarworks! designs, manufactures, and distributes Off Grid Solar Solutions
- More than 100.000 products sold in more than 15 countries
- Start PAYG business in Mozambique October 2016
- Currently more than 2500 households electrified in 12 months
- Local footprint of 3 shops and 75 FTE's







- SolarWorks! Mission: More service for your dollar
- To provide the Mozambican customer with the best economical, technical and social solution for their dollar/metical
- 150.000 households electrified within 5 years



## **Critical Factor: Operations**

- Making a plan is not so difficult... execution is
- Continuous drive to reduce cost of operation
- How?
  - Recruitment and training
  - Professional management systems
  - Solve your transport and warehousing challenge
- Challenges
  - Where does the grid go?
  - Taxes and duties
  - Mobile money penetration

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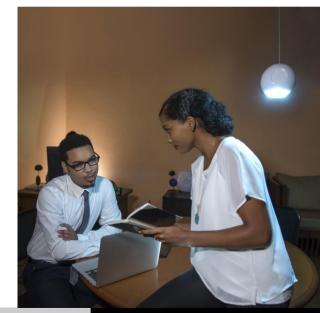






- Selling 25 units a month is not the challenge 5000 units a month is
- To decrease the average overhead costs
- To decrease the cost of capital
- How?
  - Partnerships
  - Plan for big not for a pilot
- Challenges
  - Capital: Local vs International









- Customers trusting companies
- Companies trusting customers
- Government trusting companies and vice versa
- More trust  $\rightarrow$  less costs
- How?
  - Build data and proof
  - Focus on what you are good at
  - Long term focus
- Challenges
  - Legislation
  - Short term focus
  - Non-market intervention



## SOCIONAL SIGN